CRUSHBANK

Start Building Smart Data Today

This is not search. With CrushBank's AI Knowledge Management, you get unmatched access, insight, and speed to resolution to your data across multiple platforms and data sets. CrushBank optimizes productivity, profitability, and customer satisfaction with a single view that brings information right to your fingertips to resolve IT support tickets.

How We Transform Your IT Support

- ✓ Automated budgeting of IT support tickets
- ✓ Auto classification of type, subtype and items
- ✓ Identifies missing data and creates tickets to address them
- ✓ Uses Natural Language Processing (NLP) to present ranked answers based on thousands of hours of IT model training, concepts and keywords

- ✓ Learns from every interaction to store experiences and improve future responses
- ✓ Integrations built on native APIs allow for real-time updating of system data within the platform
- ✓ Multi-platform Systems Management
- ✓ Ingest data from all your favorite platforms
- ✓ Leverages text-based analytics and root cause reporting for evaluation of customer sentiment within tickets

What Sets Us Apart

- ✓ Simple onboarding
- ✓ Simple data ingestion
- ✓ Simple AI training
- ✓ Isolated customer tenants

- ✓ Data and escalation best practice
- ✓ Enterprise Security Protocols
- ✓ All your data inside a single pane presented in ConnectWise
- ✓ Crush your KPIs

Transform your IT Support with CrushBank

Your AI Knowledge Management solution.
Start your smart data journey and schedule a demo today.

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