BCRUSHBANK

Trustworthy AI from IBM Watsonx[™]

Manage Your Support Data With <u>Secure</u> Al

Build Smart Data for your business by filling gaps, adding classifications and budgeting, and generating summaries of tickets when they come in and resolutions when they are completed. Create a powerful data lake for your support with CrushBank's Al Knowledge Management system and make everything searchable.

Hire more people or implement CrushBank

Frontline turnover is averaging more than 50%, salary costs are increasing by 20% or higher, workforces are becoming distributed and customers' needs are increasingly complex. To address these issues without simply increasing headcount, you need to better leverage your support team. CrushBank presents technicians with all relevant information for solving the client's problem, on a single screen.





Boost Your Outcomes

- Increase tickets closed per technician by 20%
- Cut ticket escalations by half

516.802.7200

- Automate the categorization of your ticket data
- Do all this with <u>Secure</u> AI that you can trust
- Turn employee interactions into corporate intellectual property
- Make new employees valuable immediately