

Start Building Smart Data Today

With CrushBank's **Secure AI** you can build Smart Data for your business from your historical data, in real-time today and into the future. Fill gaps, gain visibility and create insights. CrushBank optimizes productivity with a single view that brings information right to your fingertips to resolve IT support tickets. All with safe and secure AI that you can trust.

How We Transform Your IT Support

- ✓ Automated budgeting of IT support tickets
- ✓ Auto classification of type, subtype and items
- ✓ Identifies missing data and creates tickets to address them
- ✓ Uses Natural Language Processing (NLP) to present ranked answers based on thousands of hours of IT model training, concepts and keywords
- ✓ Generate ticket summaries and resolutions
- ✓ Integrations built on native APIs allow for real-time updating of system data within the platform
- ✓ Multi-platform Systems Management
- ✓ Ingest data from all your favorite platforms
- ✓ Leverages text-based analytics and root cause reporting for evaluation of customer sentiment within tickets

What Sets Us Apart

- ✓ Simple onboarding
- ✓ Simple data ingestion
- ✓ Simple AI training
- ✓ Isolated customer tenants
- ✓ Secure AI from IBM watsonx
- ✓ Enterprise Security Protocols
- ✓ All your data inside a single pane presented in ConnectWise
- ✓ Crush your KPIs



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